What are MedicaSoft's HISP Services?

Secure Messaging using the Direct Protocol is an important method for the safe and secure exchange of health information. The ability to send authenticated, encrypted health information to known, trusted recipients gives providers, payers, and patients the ability to send and receive health information as part of care coordination, patient engagement, and other interactions that improve health outcomes and efficiency.

Why use MedicaSoft HISP Services?

MedicaSoft provides HISP Services® that support the transmission of Direct Secure Messages and the management of trusted relationships between message senders and receivers. Operated in our secure cloud environment, there is no local software installation required to use MedicaSoft's HISP Services®. Our Direct Secure Messaging implementation is built for performance, scalability, and security and can seamlessly handle your Secure Messaging traffic as it grows. We provide a standards-based secure interface to enable easy integration of Direct Secure Messaging into your workflow, and easy connection to EHRs, patient portals, and other healthcare applications.

MedicaSoft is an accredited DirectTrust member and participates in the DirectTrust trust bundle, maintaining interoperability with dozens of secure messaging systems.

MedicaSoft HISP Services provide:

- Meaningful Use compliance
- MU Stage 2 transitions of care objectives
- End-to-end management of the digital certificates supporting the security of Direct Secure Messaging to senders and receivers and the encryption and decryption
- Issuing and managing Direct addresses for all members of your organization
- A provider directory allowing providers to look-up the Direct addresses of other providers
- Standards-Based Messaging in full compliance with the latest Direct Protocol standards
- A secure cloud implementation supported by accredited policies and procedures, including identity assurance of participants in our trust community
- A high performance HISP implementation that is seamlessly provisioned to support high volume Secure Messaging
- Standards-based interfaces for easy integration of Direct Secure Messaging with EHRs, patient portals, and other healthcare applications

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